SIEMENS

HiPath Cordless Office HiPath 3000 V3.0 or later

Gigaset active M

Operating Instructions



Warning!

Please read the safety notes before putting the device into service!



Overview of unit parts



- 1 Receiver inset
- 2 Display
- 3 Display keys
- 4 Control key
- 5 Talk key
- 6 On-hook and on/off key
- 7 Speakerphone key
- 8 Missed calls list
- 9 Star key

- 10 Hash key
- 11 NET/callback key
- 12 Direct call key
- 13 Microphone
- 14 Ringer loudspeaker
- 15 Screws for batter compartment lid
- 16 Battery compartment lid
- 17 Slot for attachment clip

How to use the keys: \rightarrow page 10



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Operating instructions

These operating instructions describe your handset and its functions on your communications system.

All functions that can be performed via your handset are described here. If some of the required functions are not available on your handset, it may be due to one of the following:

- The function is not configured for you or your handset - please contact your system administrator.
- Your communications platform does not feature this function - please contact your Siemens contract partner to upgrade.

Conducting calls – the basic functions

You can use your handset to make both internal and external calls.

Internal calls are calls that

- you make within the range of a communication system, e. g. within your company,
- you make between networked communication systems, e. g. to different company locations.

External calls are calls that you conduct with users of the public telephone network.

Activating/deactivating the handset



Press the On-hook key until the activation or deactivation is confirmed by a crescendo tone sequence.

Note:

- The handset can only be fully switched off when removed from the charging shell.
- The handset is automatically set to on or message status if it is placed in the charging shell.

If your preferred language for the display texts is not set, you can set this yourself (\rightarrow page 16).

Displaying the connection quality

The strength of the incoming signal is displayed by the "receive field strength" icon in on or message status:

	No receive field strength
● >>>	Low receive field strength
	50% receive field strength
	100% receive field strength

The radio range is different indoors and outdoors (\rightarrow page 89). Please consult your system administrator in the event of range problems.

First seize the line, then dial

Press the Talk or Speakerphone key.

Enter the required phone number. The user will be called.

Typing errors cannot be corrected. If you make a typing error: press the On-hook key.

The user answers. Conduct the call.

Dial first, then seize the line

and poss.

possibly P

Enter the required phone no. and correct individual characters as necessary using the "Delete" Display key.

The following functions are available while you are entering the phone number:

- "Insert Pause" (Insert a dial pause, e.g. between the prefix and phone number or when checking a mailbox.)
- "Insert TBR" (irrelevant)
- "Copy to Directory" (save the phone number in the handset's redial list)

Note:

This dialling preparation function is also available with number redial and dialling using the handset redial list.





✓ or ④ Press the Talk key or Speakerphone key within 30 seconds. The user will be called.



The user answers. Conduct the call.

Manual number redial

The last five phone numbers dialled are automatically saved in the redial list.



Call the redial list.

Press the top or bottom of the control key to select the required phone number.

Press the Talk key.

Callback

This function enables you to call a user who does not answer or whose line is busy. The Callback function enables you to contact him as soon as he hangs up or reuses his telephone. Please note that a line is signalled as busy when it is being called by another user. You can continue to use your handset without restriction when a callback has been booked.

You can also send a callback request as a message $(\rightarrow$ page 66). This function can also be called by entering the code (\rightarrow page 84).

Booking a callback



The number is dialled. You hear the busy tone or the user does not answer.



Save the callback request.



Press the On-hook key to end the process.

Step-by-Step	
	You receive a Callback call
	You will receive the callback, as soon as the user you want has hung up or the first time he uses his tele- phone. The following appears on your handset display "Callback:".
Q	Press the Talk key. The connection is set up.
	Note:
	Callbacks are repeated until a connection is es- tablished or until the callback is deleted. A hand- set can initiate up to five callbacks and can be the destination for up to five callback requests. If these conditions are met, any further call- backs are rejected.
	Deleting a callback request
$\overline{\mathcal{A}}$	Press the Talk key.
Menu	Call the system menu.
Service?	Select and confirm the menu item.
More features?	Select and confirm the menu item.
#58=View callbacks?	Select and confirm the menu item.
Mnu	Call the additional menu.
Delete?	Select and confirm the menu item.
6	Press the On-hook key to end the process.
	Enquiry
	You interrupt your call to conduct an enquiry with a user (including external users) and then resume the original call.
(You are on a call.
Enquiry	Activate enquiry. The current call is placed "on-hold", so that the first user waits.
C C	Enter the phone number for the enquiry call.

Step-by-Step	
٢	The number is dialled. The user answers. The enquiry starts.
	The enquiry is ended and you return to the call "on- hold"
either:	
	The second user hangs up. You are reconnected to the first user.
or:	
Menu	Call the system menu.
Quit and return? OK	Select and confirm the menu item.
	You are reconnected to the first partner.
	 However, you can also toggle between the partners (→ page 51), set up a conference (→ page 52) or transfer the waiting partner to the second partner (→ page 49).
	The second user is busy or does not answer
5	Cancel the callback. You are reconnected to the first partner.
	 During the enquiry you can book a callback (→ page 3), activate call waiting (→ page 46) or override(→ page 48).
	Answering a call
	Your handset rings and/or vibrates (\rightarrow page 22). The caller information appears on the display. The name and/or telephone number of the caller can be displayed. The following options are available for answering a call:
	The handset is in the charging shell: remove the hand- set from the charging shell (functions only if "Auto An- swer" is active \rightarrow page 22).
⊘ or	The handset is not in the charging shell. Press the Talk key or Speakerphone key.
	When you have answered the call you can

red the call you can transfer the call (\rightarrow page 49),

Step-by-Step	
	 place the call on hold and consult with someone else in the room (→ page 51), place the call on hold and call a second partner (→ page 4) in order to forward (→ page 49) or toggle the call (→ page 51) or to set up a conference (→ page 52).
	Rejecting a call
	If you do not wish to be disturbed, you can reject the call.
Reject call	Confirm the message displayed with one of the two Display keys. The call is rejected and the caller hears the busy tone.
	Placing a call in a call pickup group
	You can use your handset to pick up calls to telephones within your call pickup group (set by the service engi- neer). This is also possible when you are conducting a call.
	Prerequisite: You hear that a telephone in your call pickup group is ringing.
Ø	Press the Talk key. The message "Call for:" appears on the display.
Menu	Call the system menu.
Group Pickup?	Select and confirm the menu item.
٢	Conduct the call.
	Ending a call
🔊 or 🖥	Press the On-hook key or place the handset in the charging shell.
	The call charges are displayed, depending on the com- munication system.

Step-by	/-Step	
		Call forwarding
		This function is for when you leave you and want certain calls to be forwarde cation. The forwarding destination for be any internal or external phone nun tion number is usually an external pho- cause you can be reached internally a of your handset.
		Activating call forwarding
	Ø	Press the Talk key.
	Menu	Call the system menu.
↓ ↑	Forwarding on? OK	Select and confirm the menu item.
	either	
1	1=all calls? OK	Select and confirm the menu item.
↓ ↑	2=external calls only?	Select and confirm the menu item.
¥ î	3=internal calls only? OK	Select and confirm the menu item.
	continue	
		Enter the destination phone number.
	Save	Save the settings.
	6	Press the On-hook key to end the pro
		Note:
		The external code must be er ternal phone numbers. If the service engineer has act you can also forward calls to t phone numbers.
		Deactivating call forwarding
		Prerequisite: The room monitor function is activate
	Ø	Press the Talk key.

forwarding

nction is for when you leave your desk for a while ant certain calls to be forwarded to your new lo-The forwarding destination for internal calls can internal or external phone number. The destinaumber is usually an external phone number beyou can be reached internally anytime by means r handset.

ting call forwarding

the On-hook key to end the process.

Note:

The external code must be entered before external phone numbers. If the service engineer has activated DTMF DID, you can also forward calls to these external phone numbers.

ivating call forwarding

uisite:

om monitor function is activated.

Step-by-Step	
Menu	Call the system menu.
Divert cancelled? OK	Select and confirm the menu item.
6	Press the On-hook key to end the process.
	Conducting Direct Calls
	Note:
	 A direct call number must be determined in the room monitor function before making a direct call for the first time (→ page 23, → page 77). The phone number must be changed each time this function is switched from room monitor to direct call and vice versa.
	If a direct call number is specified, you can conduct di- rect calls in on or message status. This is also possible if the keypad lock is activated.
@@	If the mobile telephone is in dial, ringing or call status, press the on-hook key repeatedly (if necessary) to switch to on or message status.
0	Press the direct call key.
00	If automatic redial is activated: Press the direct call key twice.
	 Note: Direct calls cannot be performed in the following cases: If the mobile telephone is in default state. If the mobile telephone is in dial, ringing or call status. If the direct call number has been deleted in the room monitor function. If the room monitor function is activated. If the walkie-talkie mode is activated.

Activating or deactivating the keypad lock

The keypad lock prevents keys from being pressed accidentally, e. g. when carried in a pocket. The keypad lock is automatically deactivated when a call is received and re-activated when the call is over.



Press the hash key until the activation or deactivation is confirmed by a crescendo tone sequence.

A key icon on the display indicates that keypad lock is active.

Leaving the radio network

After leaving the radio network

The base name flashes on the display. The handset repeatedly attempts to synchronise with a base. The intervals between synchronisation attempts increase on account of the integrated power saving function.

You can switch off your handset to save the battery. The date and time settings will be lost (\rightarrow page 23).

Description of the keys

Function keys

The following function keys are available:

Кеу	Name	Use
6	On-hook and on/off key	 End a call Cancel functions Jump back to the previous menu (only following) Activate or deactivate the handset
Ø	Talk key	 Answer a call Dial a phone number Switch from speakerphone mode to handset mode Access telephone system functions
	Speakerphone key	 Answer a call Dial a phone number Switch from handset to speakerphone mode Access telephone system functions
	Message list	Access message lists
* 4	Star key	Activate/deactivate the ringer
# >	Hash key	Activate/deactivate keypad lock
R	NET/callback key	 Open the Net carrier list R-key function (→ page 11)
0	Direct call key	Select a pre-defined direct call number $(\rightarrow page 8)$

NET/Callback key

The NET/Callback key provides access to the following functions depending on how it is operated:

Operation	Function
Press	Open the Net carrier list
Press and hold (min. 1 second)	 R-key function: Insert a pause (e. g. between the prefix and the phone number, or when checking a mailbox) End connection to a mailbox (e. g. when performing a callback, setting up a conference or transferring a call)

Control key

The control key is assigned different functions depending on the operating situation:

Control key	In idle status	In lists and menus	In an input field
		Next menu level up	Move the cursor up one line
	Open the mo- bile's telephone directory	Next menu level down	Move the cursor down one line
	Open the menu	Select an entry (OK)	Move the cursor right
		Next menu level up, cancel	Move the cursor left

Display keys

Each Display key can be allocated up to two functions. Display key programming depends on the operating status. A function can be represented by text or an icon.

lcon	Name	Use
* =	Menu	Call the handset menu
\leftarrow	Delete	Delete inputs from right to left
$\rightarrow \rightarrow$	Number redial	Open a list of the last five phone numbers called
\square	Message list	Open message list
5	Go Back	Go back to the next highest menu level, cancel
INT	Internal	Stop entering the phone number after the first digit
	Up/down	Scroll up or down to select menu items
OK	ОК	Confirm the selected menu item
Phonebk	Telephone direc- tory	Call the system telephone directo- ry:
Enquiry	Consultation	Make a consultation
Toggle	Toggle	Toggle between two partners
2ndCall	2nd call	Accept call waiting
Callbck	Callback	Conduct a callback with a second partner
Change	Change	Change the configuration
Save	Save	Save entries
Dial	Dial	Dial the digits entered
Send	Send	Send information message
Menu	System menu	Call the system menu
Mnu	Additional menu	Call the additional menu

Putting the handset into service

Removing the protective cover



Remove the protective cover from the display before putting the handset into service.

Inserting the batteries

One battery is provided with the Gigaset 4000 Micro, while two are provided with the Gigaset 4000 Comfort. The batteries are supplied uncharged. They are charged in the handset.



Note:

- Please observe the safety notes on the back cover.
- Only use approved batteries (\rightarrow page 15).
- Open the battery compartment in a dust-free environment only.
- Your telephone directory entries and all settings remain stored even if you remove the batteries. The date and time settings will be reset.

Opening the battery compartment

Unscrew the battery compartment lid with a coin, for example (1), and remove it (2).

Inserting the battery

Insert the permitted battery (3).



Closing the battery compartment

Replace the lid (4), slide it back over the battery compartment (5) and screw it on tightly (6).

Charging and using the battery

To charge the battery, insert the mobile telephone into the charging shell with the keypad facing forwards.

Note:

Only use the approved C39280-Z4-C373 power supply unit to operate the charging shell.

The charging status is indicated by the charge status display. This flashes during charging:

()	Battery empty
()	Battery 33% charged
(Battery 66% charged
•	Battery 100% charged

Note:

- Initial charging: charge the battery for at least 16 hours, regardless of the charging status icon. Without replacing it in the charging shell, use the mobile telephone until the "battery low" beep is heard. This action aligns the charge status display with the battery operating times.
- To achieve full operating and charging times (see page 15), let the mobile telephone discharge a number of times without replacing it in the charging shell until the battery low beep sounds.
- For future charging: you can place your mobile telephone in the charging shell each time it is used. Charging is electronically controlled which ensures that the battery is charged optimally.

Operating and charging times

The operating times are only achieved after several charging and discharging cycles.

Capacity	Standby mode	Talk time	Charging time
(mAh)	(hours)	(hours)	(hours)
500	up to 250	over 15	approx. 5.5

Permitted batteries

The following battery is permitted for the mobile telephone:

Nickel Metal Hydrid (NiMH), 500 mAh

Order no. V30145-K1310-X229

Fitting the attachment clip

A second battery compartment lid is supplied with the mobile telephone featuring a slot for the attachment clip. Assemble the attachment clip as follows:

Opening the battery compartment

Unscrew the battery compartment lid with a coin, for example, (1) and remove it (2).

Closing the battery compartment

Replace it with the second lid featuring the clip slot (3). Slide this back over the battery compartment (4) and screw it on tightly (5).

Assembling the attachment clip

Press the attachment clip until it locks into the slot (6).



Setting the handset display language

If your preferred language for display texts is not set as the default, then you can set this yourself.

≥ or ♠



Open the main menu

Open the main menu of the mobile phone.

Open the submenu

Select and confirm the menu item.

Select and confirm the menu item.

Open the submenu



OK

ΟK

OK

Ð

More features?

Select language? 11=German

*48=

Select and confirm the menu item.

Select and confirm the menu item.

Select a language

Select and confirm the language you require.

For how to return the telephone to the default settings (\rightarrow page 24).

Setting the system display language

If you wish to change the language of the display texts, then you must also change the system language on the handset. A different language can be set for every handset on the system.

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the language you require.

Press the On-hook key to end the process.

Setting the handset

You can change the standard settings of the handset if you are not happy with them.

Handset volume

When selecting the menu, the tone sounds at the current setting in speakerphone mode. You can choose between five volume levels in handset mode and three volume levels in speakerphone mode.



- 1 Volume in speakerphone mode
- 2 Volume in handset mode

Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.



Save

Fix the setting.

Move the cursor down one line.

Save the settings.

Ringer volume and melody

Setting the ringer volume and melody

When selecting the menu, the ringer sounds at the current setting. You can choose between three ringer volumes, as well as a crescendo ring (volume increases gradually) and no ringer. The ten ringer melodies cannot be stored in the communication system.

[]

Display when ringer is deactivated.





- 1 Ringer volume
- 2 Ringer melody
- 3 Time control activation function for the ringer volume



Ringer Settings OK



Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.

Fix the setting.

Move the cursor down one line.

... either:

Save

Save the settings.

or:

Setting the time control for the ringer

You can select a different ringer volume for a specific length of time in this menu (e.g. during the night).

Note:

Please take account of the special features of the handset's internal clock (\rightarrow page 23).



- 1 Time control status
- 2 Start of the time frame
- 3 End of the time frame



Call the ringer time control menu.

Fix the setting.

Move the cursor down one line.

Save the time control settings.

Save the ringer settings.

Advisory tones

The advisory tones have the following meaning:

Advisory	Meaning
Key tone	Every keystroke is confirmed
Confirmation tones	 Confirmation tone (crescendo tone sequence) when saving inputs/settings and when placing the handset in the charging shell Error beep (decrescendo tone sequence) to signal incorrect inputs End-of-menu beep at the menu end
Battery tone	The battery must be charged



- 1 Key tone status
- 2 Confirmation tone status
- 3 Battery tone status



Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.

Fix the setting.



Hold down the key for a few seconds. A confirmation tone is sounded.



(₩ 4

Press the Display key within three seconds.

The warning tone is activated. **▲**Π

Deactivating the warning tone

Hold down the key for a few seconds. A confirmation tone is sounded.



Note:

The warning tone cannot be activated if the ringer was deactivated.

Activating/deactivating the silent alert

You can activate the silent alert in addition to or in place of the ringing tone.

The ringing tone can be deactivated if the silent alert is activated (\rightarrow page 21).

Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.

The silent alert is activated.

The activated function is ticked. It can be deactivated by selecting the option once more.

Activating/deactivating automatic call answering

This function allows you to accept calls by removing the handset from the charging shell.

Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.

Automatic answering is activated.

The activated function is ticked. It can be deactivated by selecting the option once more.



Step-by	r-Step	
		Setting the date and tir
		We recommend setting the date correct time/date is recorded for choose between 12-hour display display.
		Note:
		Do not switch off the han made the settings, otherv will be reset.
		Check the date and time and res where applicable.
	>= =	Open the menu.
	Calendar/Clock OK	Select and confirm the menu ite
	Date/Time OK	Select and confirm the menu ite
	(° 1	Enter the date, e. g. 22.09.2002
		Move the cursor down one line.
		Enter the time, e. g. 19:05 = 190
		Move the cursor down one line.
	🍙 am 🏠	Define the display mode (am, pr
	Save	Save the settings.
		Determining direct cal

ne

and time to ensure the all calls. You can (am, pm) and 24-hour

> dset after you have vise the date and time

et from time to time

m

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= 220902

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n).

I numbers

You must determine a direct call number to perform a direct call. The room monitor number is used as the direct call number. This number is then selected once you activate the direct call key (\rightarrow page 8). The room monitor function must be deactivated for this.

Enter the direct call number via the room monitor function (\rightarrow page 77).

You can store a direct call number in the redial list by saving the number separately as "direct call" in your mobile telephone's telephone directory.

Store the direct call number as "direct call" in your mobile telephone's telephone directory (\rightarrow page 31).

Resetting the defaults

This function allows you to reset your mobile phone to the defaults, e.g. if you want to pass it on to someone else or reset it. The following table shows the handset's default settings:

Setting	Explanation/notes	Levels	Default state
Audio	Ringer volume	5	5
	Ringer melody	10	1
	Веер	-	off
	Handset volume	3	1
	Loudspeaker	5	5
	Key tones, audible each time a key is pressed.	-	on
	Battery tone, audible approx. five minutes before the battery runs out.	-	on
	Confirmation tone, indicates wheth- er actions were successful or un- successful.	-	on
	Silent alert	-	off
Auto. an- swer	Define whether the Talk key must be pressed to accept a call when the handset is removed from the charging shell.	-	on
Room mon- itor level	Volume at which the handset dials a phone number.	2	high
Language	Select different languages.	14	English or German
Default state	Resetting the defaults deletes the redial and direct call numbers and resets the sound settings. The reg- istration (logon) and the handset PIN are retained.	-	-



Feature	Action
Sound settings	are reset
Direct call number	is deleted
System registration	is retained
Telephone directory	is retained
Telephone Services menu	depends on the version
Redial list	is deleted



Yes

Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item. A security check question appears.

Confirm the security check question The handset is returned to the default.

Conducting calls – enhanced functions

Speakerphone mode

Features

Speakerphone mode offers you the following advantages:

- Other persons can listen to and participate in the call.
- Your hands are free.
- When dialling, you can hear the ring tone, for example, without having to lift the handset to your ear.

Speakerphone mode can be used effectively up to a background noise level of 50 dB (A).

Activating speakerphone mode

Speakerphone mode can be activated during a call, when dialling or when answering a call:



Press the Speakerphone key.

Setting the volume

The volume can be set during a call:

Press the Speakerphone key once more.



Within three seconds: Press the left or right side of the control key to reduce or increase the volume.

Save

Within three seconds, as necessary: Save the volume set.

Deactivating speakerphone mode

You can deactivate speakerphone mode and switch to handset mode during the call:

 \bigtriangledown

Press the Talk key.



If you wish to replace the handset in the charging shell during a call, e. g. because the battery is empty, hold down the Speakerphone key.

Number redial

The last five phone numbers dialled are automatically saved in the redial list.

If you tried to call a party from the handset's telephone directory, the name of the party is displayed in case of number redial.

Automatic redial

The phone number is automatically redialled ten times at 20 second intervals. Speakerphone mode is automatically activated, the Speakerphone key flashes. The function is deactivated after ten unsuccessful attempts and when a call is made in the interim.



Automatic Redial

Call the redial list.

Press the top or bottom of the control key to select the required phone number.

Open the menu.

Select and confirm the menu item. Automatic redial is activated.

either:

OK



The user answers and you conduct the call.

or:



If you wish to cancel the function: press the Display key or any key.

Step-by	/-Step	
		Deleting a phone number from the redial list
	$\rightarrow \rightarrow$	Call the redial list.
	or ${}$	Press the top or bottom of the control key to select the required phone number.
	Ě	Open the menu.
	Delete Entry OK	Select and confirm the menu item. The telephone number is deleted.
	6	Press the On-hook key to end the process.
		Adding a telephone number to the redial list
	$\rightarrow \rightarrow$	Call the redial list.
	or $($	Press the top or bottom of the control key to select the required phone number.
	Ě	Open the menu.
	Copy to Directory OK	Select and confirm the menu item. The telephone
		number is deleted.
	61	number is deleted. Enter the name (max. 16 characters), change the phone number is necessary and enter the date.
	Na Na	number is deleted. Enter the name (max. 16 characters), change the phone number is necessary and enter the date. Open the menu.
	Save Entry	number is deleted. Enter the name (max. 16 characters), change the phone number is necessary and enter the date. Open the menu. Save the entry.

System speed dialling

A system speed dialling destination is a call number you dial using a code, e.g. the external phone number (0 28 21) 34 56 78 using code 243. System speed dialling - destinations are defined by the system administrator. Codes from 000 to 999 can be used.

This function can also be called by entering the code (\rightarrow page 84).
		\bigtriangledown
		Menu
↓ ↑	Service?	ОК
↓ ↑	*7=Use speed dialing?	ОК
		(°)

ך **ד**

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Dialling a speed dialling destination

Select and confirm the menu item.

Enter the required code (3 digits, 000 - 999).



The saved speed dialling destinations and the associated codes can be obtained from the organisational unit responsible for administering the communication system.

Individual system speed dialling

You can save up to ten external phone numbers for your handset as speed dialling destinations. These speed dialling destinations are dialled using a 2-digit code (00 to 09). Please note that you may need to save an external code in front of the phone number.

This function can also be called by entering the code (\rightarrow page 84).

Setting up an individual speed dialling destination



Press the Talk key.

ব

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Call the first destination.

Call the next destination.

Call the additional menu.

Select and confirm the menu item.

Step-by-Step	
	Enter the external phone number (with external code). The key "#" means that the subsequent digits are sent as DTMF tones.
Save	Save the settings.
6	Press the On-hook key to end the process.
	Dialling an individual speed dialling destination
\swarrow	Press the Talk key.
Menu	Call the system menu.
Service? OF	Select and confirm the menu item.
*7=Use speed dialing?	Select and confirm the menu item.
Abb. dial no:	
* a)	Enter the code for the speed dialling destination.

System telephone directory

If the system administrator has entered a name for at least one internal user or system speed dialling destination, then you can use the system telephone directory for dialling purposes.

Calling the system telephone directory



Call the system telephone directory. The first entry appears.

Finding an entry

Press the Talk key.



Enter the first letters of the name you are looking for. The name search begins.

The search result becomes more precise as each letter is entered, i.e. the number of names found is reduced. Only the first letter of a key can be entered.



Select the user you want.

OK	
UN	

Confirm your selection. The selected number is called.

Quitting the redial list

Dialling the entry

S Press the Display key.

Note:

Phone numbers dialled from the "System telephone directory" are not stored in the redial list.

Handset directory/carrier list

You can save a total of 200 entries in the redial list and carrier list for your handset.

The saving of prefix numbers for carriers, telephone companies or other locations has no relevance in this communication system. Thus, the carrier list can be used as a second redial list, e.g. for private numbers.

Operation of the telephone directory and NET carrier list is identical. The anniversary function is, however, not available in the carrier list. The external code must be entered before external phone numbers, e. g. "0".

Save the entry.

Open the redial list or the net carrier list.

Select and confirm the menu item.

Enter a phone no.

Jump to the name field and enter the name and, if required, the anniversary.





New Entry

Save Entry

or (R)

ΟK

ΟK

Save the entry.



Multiple subscriber numbers are phone numbers belonging to an ISDN multiple device line. They are used for the directed addressing of terminals, for example when a fax machine has a separate number. Before selecting an external connection, you can directly assign a configured multiple subscriber number. This then appears on the called party's display.

This function can also be called by entering the code (\rightarrow page 84).



Press the Talk kev.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the required multiple subscriber number.

Enter the required external phone number. The phone number is dialled.

Making calls using identification codes

In the case of calls you make to external partners, you can enter and charge the call costs on the basis of individuals, customers, accounts and private calls, e.g. by means of account codes. The account code (ACCT) can contain up to 11 characters and is included in the data printout. The ACCT is only transferred after a call has been completed. The ACCT can be entered before and during the external call.

This function can also be called by entering the code $(\rightarrow page 84).$

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.



Save the settings.

Please dial.



Enter an external phone number. The phone number is dialled.



Note:

If a call is transferred, the costs are still assigned to the ACCT entered



Step-by	/-Step	
		Using the handset as a second line
		You can use your mobile phone for an outgoing call as if it were another line (temporary phone).
		This function can also be called by entering the code (\rightarrow page 84).
	\bigtriangledown	Press the Talk key.
	Menu	Call the system menu.
↓ ↑	Service? OK	Select and confirm the menu item.
↓ 1	*508=Temporary Phone?	Select and confirm the menu item.
	Home Extn. no.:	Enter the internal phone number for the relevant line.
	PIN no: <name></name>	Enter the code (lock code) for the relevant line $(\rightarrow page 81)$.
		If there is no personal code for the relevant line, the system will prompt you to enter the code.
	<name>:</name>	Enter the required phone number. The phone number is dialled.
		The "Temporary phone" function is discontinued again after the call is complete.

Step-by	/-Step		
			Deactivating the phone number display
			Your service engineer can deactivate the display of your phone number and name on the called party's display for external outgoing calls. You can also activate and de- activate the phone number display on your own hand- set yourself.
			Deactivating the phone number display
		\bigtriangledown	Press the Talk key.
	М	enu	Call the system menu.
↓ ↑	Suppress call ID?	OK	Select and confirm the menu item.
	Call ID suppressed	6	Press the On-hook key to end the process.
			Activating the phone number display
		\bigtriangledown	Press the Talk key.
	М	enu	Call the system menu.
↓ ↑	Restore caller ID?	OK	Select and confirm the menu item.
	Call ID restored	6	Press the On-hook key to end the process.
			Directed call transfer
			You can transfer calls to other telephones to your hand- set. This is also possible when you are conducting a call.
			This function can also be called by entering the code (\rightarrow page 84).
			Another telephone rings.
		\bigtriangledown	Press the Talk key.
	М	enu	Call the system menu.
+ 1	Service?	OK	Select and confirm the menu item.
J 1	*59=Pickup - directed?	ОК	Select and confirm the menu item. The called user is displayed.



Call charge display

After a call has ended, the display shows the connection charges for the current call as standard. If the costs are to be displayed continuously during an outgoing call, this function must be requested from the carrier.

	Note:
--	-------

If a call is transferred, the costs are assigned to the telephone to which the call was transferred from this point onwards.

You can check and display the call charges for your phone number as a total for a period that can be set by the service engineer.

First the call charges for the last charged call are displayed. The total call charges are displayed after five seconds.

This function can also be called by entering the code (\rightarrow page 84).

Press the Talk key.

S Menu

OK

OK

P

Service?

charges?

*65=Show call

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Press the On-hook key to end the process.

Call trace

You can apply to your carrier for "call tracing" on malicious calls. An authorised extension is then in a position to request the identification of the phone number.

This also works for 30 seconds after the malicious caller has hung up. However, you should not hang up.

This function can also be called by entering the code (\rightarrow page 84).



You receive a malicious call. Do not hang up.

Step-by-Step	
Menu	Call the system menu.
Service? OK	Select and confirm the menu item.
*84=Trace call? OK	Select and confirm the menu item. The caller is identi- fied in the attendant console.
6	Press the On-hook key to end the process.
	Entrance telephone
	If the service engineer has set up an entrance tele- phone, you can speak to the door intercom and activate the door opener from your handset.
	If you are authorised to release a door, then a user can open the door by entering a 5-digit code (e.g. by means of a DTMF transmitter or installed keypads).
	Some of the functions described below can also be called directly be entering the relevant code (\rightarrow page 84).
	Talking to a visitor by means of the door opener
	equipment
	equipment Your handset rings.
either:	equipment Your handset rings.
either:	equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener.
either: ି or:	equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener.
either: ⑦ or: ⑦	equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key.
either: v or: v t	equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key. Enter the internal phone number for the door opener. You are connected to the door opener.
either: ③ or: ③	equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key. Enter the internal phone number for the door opener. You are connected to the door opener. Using the handset to open the door opener during a call
either: or:	 equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key. Enter the internal phone number for the door opener. You are connected to the door opener. Using the handset to open the door opener during a call Select and confirm the menu item.
either: or:	 equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key. Enter the internal phone number for the door opener. You are connected to the door opener. Using the handset to open the door opener during a call Select and confirm the menu item. Using the handset to open the door opener without holding a conversation
either: or: Open door? OK	 equipment Your handset rings. Press the Talk key within 30 seconds. You are connected immediately to the door opener. If more than 30 seconds have passed: Press the Talk key. Enter the internal phone number for the door opener. You are connected to the door opener. Using the handset to open the door opener during a call Select and confirm the menu item. Using the handset to open the door opener without holding a conversation Press the Talk key.



Step-by-Step		
		TDS telephone data service
		You can use your mobile phone to control connected computers and their programs, e. g. hotel services or information systems.
		This function can also be called by entering the code (\rightarrow page 84).
	\bigtriangledown	Press the Talk key.
	Menu	Call the system menu.
Service?	ОК	Select and confirm the menu item.
*42=Tel. data service?	ок	Select and confirm the menu item.
103 code.	± -) [Press the "#" key and enter the required code (0 9).
	u	The connected computer responds. The computer will guide you through the data entry process. It will process your entries directly.
	6	Press the On-hook key to end the process.
		Activating control relays
		The service engineer can set up a maximum of 4 control relays that enable various equipment (e.g. door opener) to be activated and deactivated.
		 It is possible to access a specific control relay. Depending on the configuration, the control relays can be activated and deactivated automatically, or activated and deactivated automatically on the basis of a timer.
		Prerequisite: The service engineer has set up at least one switch.
		This function can also be called by entering the code (\rightarrow page 84).
		Activating a control relay
	\bigtriangledown	Press the Talk key.
	Menu	Call the system menu.



Select and confirm the menu item.

Select and confirm the menu item.

Follow the user guidance system from this point onwards. Enter the required switch code (1... 4).

Press the On-hook key to end the process.

Deactivating a control relay

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Follow the user guidance system from this point onwards. Enter the required switch code (1... 4).

Press the On-hook key to end the process.

Sending a signal to the network

To enable ISDN-type services/ features to be started via analog lines (e.g. call waiting when a line is busy, threeway conference calls, etc.), you must send a signal to the network before dialling the service code and/or

This function can also be called directly by entering the code (\rightarrow page 84).



Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the service code and/or the phone number.

External call forwarding with a multiple subscriber number

If your communication system is connected to an ISDN multiple device line, then you can forward all incoming calls from the public network through your multiple subscriber number (MSN) to an external destination.

There are three types of forwarding:

- Calls are forwarded immediately (1=immediate call forwarding).
- Calls are forwarded after a certain time (2=unanswered calls).
- Calls are only forwarded when the line is busy (3=when busy).

Activating call forwarding to a "trunk"

Press the Talk key.

 \bigtriangledown

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Enter and confirm your own multiple subscriber number.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the phone number of the destination (without external code).

Save the settings.





Deactivating call forwarding to a "trunk"

Press the Talk key.

Call the system menu.

Confirm your entries.

Select and confirm the menu item.

Select and confirm the menu item.

Follow the user guidance system from this point onwards (enter a multiple subscriber number or DID and forwarding type).

OK

P

Press the On-hook key to end the process.

Using night service

In night service mode, for example during lunch breaks or after office hours, all external calls are forwarded to a particular internal telephone (night station) The night station can be defined by the service engineer (= standard night service) or by you (= temporary night service). When night service is active, the night station assumes the function of the intercept station.

Activating night service



Menu

either:

OK

ΟK

or:

Night answer on?

*=default?

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item. "Standard night service" is configured.

Enter an internal phone number.

Save the settings. "Temporary night service" is configured.



Save

Press the On-hook key to end the process.



Deactivating night service

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Press the On-hook key to end the process.

Using dual-tone multifrequency sig-

Your handset operates on the basis of digital information transmission. However, certain applications, e.g. answering machines, can only be controlled using analog technology. For this you must send signals using the dual-tone multifrequency signalling (DTMF) process.

Depending on how your system is configured (automatic tone dialling on or off - to be configured by the service engineer) you must first switch to DTMF dialling. This means, for example, that you can communicate with a variety of voice storage systems.

You will find further details in the operating instructions for the relevant applications.

Automatic tone dialling is not active

During a connection you must first switch to dual-tone multifrequency signalling.

You are on a call.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the numbers. All entries are sent as DTMF sig-

Automatic tone dialling is active

44

Step-by	v-Step	
		Parking/activating calls
		You can park up to ten calls (i.e. place them on hold) and then reactivate them at other telephones in your com- munication system.
		Parking a call
	ſ	You are on a call you wish to park.
	Menu	Call the system menu.
↓ ↑	Service? OK	Select and confirm the menu item.
↓ ↑	*56=Park a call? OK	Select and confirm the menu item.
	B	Enter and note the parking position number (0 9). If the parking position number entered is already in use, you must enter another one.
		Picking up a specific parked call
		Prerequisite: One or more calls have been parked. Your handset is in standby status.
	\bigtriangledown	Press the Talk key.
	Menu	Call the system menu.
↓ ↑	Service? OK	Select and confirm the menu item.
↓ ↑	#56=Retrieve call? OK	Select and confirm the menu item.
	ربا	Enter the parking position number you have noted.
		Note:
		If a parked call is not picked up, it returns to the station from which it was parked after a certain time (= recall). The following appears on the display "Recalling: (phone no. or name)" or "Recalling from (phone no. or name)".

Conducting calls – with multiple users

Call waiting

You need to speak to a user in your communication system urgently, even though his line is busy. You can send a call waiting signal during his call to let him know you want to talk to him. The user either answers immediately or you will be automatically connected to him when he has finished his call.

This function is only available if it has been configured by the service engineer.

The user is busy. You want to use call waiting.

Wait until the message "Camp-on" appears on the display (ringing tone).

You receive a call waiting signal (second call)

You are still available to other callers, even though you are on the telephone. The call waiting signal informs you of the second call while you are conducting a call. You can answer this call without ending the first call.



You are on a call and hear a call waiting signal.

If you want to answer the second call, you can either place the first call on hold (the first caller waits) or end the first call.

Placing the first call on hold and answering the second call

2ndCall

Answer the second call.

Talk to the second caller. The first caller waits. His call is on hold. You can now

- toggle between the two callers (→ page 51) or
- set up a conference (\rightarrow page 52).





Disabling/enabling automatic call waiting

You can disable/ enable automatic call waiting signalling for a second call during a telephone conversation.

Disabling the call waiting tone

Press the Talk key.

ি

OK

OK

R

6

Menu

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Press the On-hook key to end the process.

Enabling the call waiting tone



Service?

Call wait. term. off?

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Press the On-hook key to end the process.

Override

You need to speak to an internal user urgently, even though his line is busy. The "Override" function allows you to interrupt the ongoing call to pass on a message.

This function is only available when the code has been input and if it has been configured by the service engineer.

The user is busy. Call the function.



쎾

Override

Enter the phone number of the busy user.





Step-by	-Step		
			F
			k k
		ſ	Y
		Enquiry	F T
			F
		Menu	C
1	Quit and return?	ОК	S Y

Placing a call on hold

You can interrupt a call temporarily if, for example you want to talk to someone else in the room. The line is placed "on hold".

You are on a call.

Press the Display key. The current call is placed "on hold", the user waits.

Resuming the call with the waiting user

Call the system menu.

Select and confirm the menu item. You are reconnected to the partner.

Toggling

The Toggle function allows you to switch between two users without allowing them to speak to each other directly. The two users can be either external or internal users. You can also withdraw from the calls and connect the two users with each other. You can also start a conference.



You are on a call.

Call the system menu.



Press the Display key. The current call is placed "on hold", the user waits.



Enter the phone number of the second user.



The second user answers.



Press the Display key to switch between the two calls.

When you end a call, the two users are connected with each other (not possible when both users are external).



Step-by-Step	
	Expanding a conference
	You can expand an existing conference to include up to five users.
ſ	You are connected with two or more partners in a con- ference call.
Menu	Call the system menu.
Add party?	Select and confirm the menu item. Conference is placed "on hold", the users wait.
ſ ŗj	Enter the phone number of the new user.
·	The user is free and answers the phone. You announce the conference.
Menu	Call the system menu.
Conference?	Select and confirm the menu item. The new user is included in the conference call.
	Ending a conference
٢	You are connected with two or more partners in a con- ference call.
Menu	Call the system menu.
End conference?	Select and confirm the menu item. The conference is ended.
	Leaving a conference
6	Press the On-hook key. You leave the conference.
, i i i i i i i i i i i i i i i i i i i	When one user leaves the conference, the other two users remain connected.
	Viewing the names of conference parties
	As the convener of the conference, you can view the names of all conference parties.
٢	You are connected with two or more partners in a con- ference call.

Cton by	. Cton	
Step-by	/-Step	
		Viewing the conference parties list
	Mnu	Call the additional menu.
↓ ↑	View conf parties?	Select and confirm the menu item. The first party is displayed.
	Ŧ	View other parties.
		Closing the conference party list
	Mnu	Call the additional menu.
↓ ↑	Exit list?	Select and confirm the menu item. The conference party list is closed.
		Disconnecting a party from the conference
		As the convener of the conference, you can disconnect users from the conference.
	ſ	You are connected with two or more partners in a con- ference call.
	Menu	Call the system menu.
↓ 1	View conf parties? OK	Select and confirm the menu item. The first party is displayed.
	J	Display the required party.
	Mnu	Select and confirm the menu item.
↓ ↑	Remove party?	Select and confirm the menu item. The relevant party is disconnected from the conference.
		Connecting parties
		As the conference convener, you can leave the confer-

ence and thereby connect the other parties with each other. If you were previously connected with two or more parties, the other parties remain in a conference. Otherwise, the remaining two users conduct a one-toone call.



D

You are connected with two or more partners in a conference call.

Call the system menu.

Select and confirm the menu item. The first party is displayed.

Press the On-hook key. You leave the conference; the remaining parties are connected with each other.

Using the second call function

The second call is an incoming call that is signalled on your handset during a call and that can be queried by you (e.g. \rightarrow page 46).

A second call can be answered in the following call states:

- You are on a single call,
- You are on an enquiry call,
- You are holding a conference,
- You are on a call which you intend to add to a conference,
- You are toggling between two partners.

	Group functions		
	Activating/deactivating group calls		
	If this has been configured by the service engineer, you belong to one or more groups of users who can be reached by means of a hunt group or group call phone number.		
	Calls are signalled on all telephones in the group either in succession (=hunt group) or simultaneously (=group call), until a member of the group answers the call.		
	Every user in the group can also remain available under his own phone number.		
	You belong to a hunt group or group call group		
\bigotimes	Press the Talk key.		
Menu	Call the system menu.		
either:			
Leave hunt group?	Select and confirm the menu item. The group call is de- activated.		
or:			
Join hunt group? OK	Select and confirm the menu item. The group call is ac- tivated.		
continue:			
6	Press the On-hook key to end the process.		
	You are a member of several groups		
	Activating/deactivating individual groups		
Ø	Press the Talk key.		
Menu	Call the system menu.		
either:			
Leave hunt group?	Select and confirm the menu item.		

Group functions

Step-by	-Step		
		or:	
↓ ↑	Join hunt group?	OK	Select and confirm the menu item.
	conti	nue:	
Ţ	Group 1 Group 2	Mnu	Select the required group and call the additional menu.
	ei	ther:	
↓ ↑	Leave hunt group?	OK	Select and confirm the menu item.
		or:	
↓ ↑	Join hunt group?	OK	Select and confirm the menu item.
	cont	nue:	
		6	Press the On-hook key to end the process.
			Activating/deactivating all groups
		\bigtriangledown	Press the Talk key.
	Me	enu	Call the system menu.
	ei	ther:	
↓ ↑	Leave hunt group?	OK	Select and confirm the menu item.
		or:	
↓ ↑	Join hunt group?	OK	Select and confirm the menu item.
	cont	nue:	
	Group 1 Group 2		The list of groups is displayed.
		# ••	Press the hash key. The group call for all groups is activated.
		or:	
		*4	Press the star key. The group call for all groups is deac- tivated.
continue:		nue:	
		5	Press the On-hook key to end the process.
		-	

Step-by-Step	
	Ringing group on
	You can have calls to your handset signalled acoustically on up to five other telephones. The call is received by the person who answers the call first.
	Adding users to a group
	First user
(Press the Talk key.
Men	Call the system menu.
Service?	Select and confirm the menu item.
*81=Ringing group on?	Select and confirm the menu item.
Mnu	Call the additional menu.
Add ext to group?	OK Confirm.
	Enter the required internal phone number.
Sav	Save the settings.
	Other users:
Mnu	Call the additional menu.
Add another ext?	Select and confirm the menu item.
	Enter the required internal phone number.
Sav	Save the settings.
ſ	Press the On-hook key to end the process.
	Deleting users
(Press the Talk key.
Men	Call the system menu.
Service?	Select and confirm the menu item.
*81=Ringing group on?	Select and confirm the menu item.
Мпи	Call the additional menu.
Display/Clear?	Select and confirm the menu item. The first user added is displayed.



Call the additional menu.

Select and confirm the menu item. The addition of the first user is cleared.

Press the On-hook key to end the process.

UCD call distribution

This function enables calls to be distributed in a team. An incoming call is always delivered to the team member who has been idle longest. Team members can also work in separate rooms, e. g. on the company's premises and at a teleworking station. The teams (call distribution groups) and team members are set up by the serv-

Logging on/off

You must log on and off at the system when you start/

- Press the Talk kev.
- Call the system menu.
- Select and confirm the menu item
- Select and confirm the menu item.
- Select and confirm the menu item.
- Enter your identifier number (assigned by the service
- Press the On-hook key to end the process.
 - Press the Talk key.
 - Call the system menu.
 - Select and confirm the menu item.
 - Select and confirm the menu item.

Group functions

Step-by	/-Step		
↓ 1	#401=Log off?	ок	Select and confirm the menu item.
		5	Press the On-hook key to end the process.
			Logging on/off temporarily
			You can log on or off at the system temporarily, e.g. during break times.
			Logging on
		\bigtriangledown	Press the Talk key.
	Me	enu	Call the system menu.
↓ ↑	Service?	OK	Select and confirm the menu item.
↓ ↑	UCD Menu?	OK	Select and confirm the menu item.
↓ 1	*402=Log on?	ОК	Select and confirm the menu item.
		5	Press the On-hook key to end the process.
			Logging off
		\bigtriangledown	Press the Talk key.
	Ме	enu	Call the system menu.
	Service?	OK	Select and confirm the menu item.
↓ ↑	UCD Menu?	OK	Select and confirm the menu item.
↓ 1	#402=Not available?	ОК	Select and confirm the menu item.
		6	Press the On-hook key to end the process.

Wrap-up time

If you need more time than the actual call lasts, you can request/activate a wrap-up time for the last call. This can be a fixed length of time or, alternatively, you must deactivate the wrap-up time yourself (log back on).

Requesting time

Press the Talk key.

 \bigtriangledown

ΟK

Menu

Call the system menu.

Select and confirm the menu item.

Service?

Step-by	-Step		
↓ ↑	UCD Menu?	ЭK	Select and confirm the menu item.
1	*403=Work on?	ЭK	Select and confirm the menu item.
	6)	Press the On-hook key to end the process.
			Logging back on
	7	ঠ	Press the Talk key.
	Menu	J	Call the system menu.
1	Service?	ЭK	Select and confirm the menu item.
↓ 1	UCD Menu?	ЭK	Select and confirm the menu item.
1	#403=Work off?	ЭK	Select and confirm the menu item.
	6	•	Press the On-hook key to end the process.

UCD night service

UCD night service is a separate night service for call distribution. It is not affected by the system night service.

All incoming calls are forwarded to a special call distribution destination.

Nigh destination on

Press the Talk key.

 ∇

OK

OK

OK

P

 \bigtriangledown

OK

Menu

Menu

Service?

UCD Menu?

Service?

*404=UCD night on?

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

- Select and confirm the menu item.
- Press the On-hook key to end the process.

Night destination off

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Group functions

Step-by-Step	
UCD Menu? OK	Select and confirm the menu item.
#404=UCD night off? OK	Select and confirm the menu item.
6	Press the On-hook key to end the process.
	Checking the number of waiting calls
	You can check the number of waiting calls for the group.
\bigotimes	Press the Talk key.
Menu	Call the system menu.
Service? OK	Select and confirm the menu item.
UCD Menu? OK	Select and confirm the menu item.
*405=Calls in OK queue?	Select and confirm the menu item.
6	Press the On-hook key to end the process.

Mulap group (Multiple Line Application)

If your handset's line belongs to a Mulap group (Multiple Line Application), then you can

- answer calls for the group (press the Talk key in group calls)
- make external telephone calls under the group phone number (the group phone number is stored in the called party's caller list, for example)
- activate and deactivate the group call function for your handset's line
- forward the lines of the Mulap group to internal or external destinations

Activating/deactivating group calls

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.



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Group functions



Select and confirm the menu item.

Select and confirm the menu item.

Press the On-hook key to end the process.

Forwarding a Mulap line

You can immediately forward internal and/or external calls to your lines to different internal or external telephones (destinations) (external destinations are also possible if the system is configured accordingly).

If you activate call forwarding for a line, this shall apply to all line keys of your group for this line.

Forwarding on



Press the Talk kev.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Enter a line number.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the destination number.

Save the settings.

Press the On-hook key to end the process.

Step-by-Step					
		\bigtriangledown			
	Me	enu			
↓ ↑	Service?	OK			
↓ ↑	More features:	OK			
↓ ↑	#501=Forward Line: Off?	ОК			
		()			

Forwarding off

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Enter a line number.

Press the On-hook key to end the process.
Step-by-Step

Message functions

The message functions enable you to react to voice mail/ call back services of the communication system or of other users or to initiate information features yourself.

Leaving a message/advisory message

A number of advisory messages are stored in your communication system that can be automatically sent to the caller when an internal call is not answered (in the case of handsets and telephones with display). These advisory messages can be selected and supplemented in part by you:

- 0 = Will return at:
- 1 = On vacation until:
- 2 = I am out until:
- 3 = Out all day
- 4 = Out to lunch
- 5 = Not available
- 6 = Home phone:
- 7 = Contact:
- 8 = Avail at:
- 9 = Am in room:

These advisory messages are standard texts and may have been changed in your communication system.

Activating an advisory message



Menu

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Advisory msg. on? OK either: 0 = Will return at: 1 = On vacation until: OK If necessary Save Or: Enter message text OK

Select the required advisory message.

Expand the message as necessary. Save the settings.

Select and confirm the menu item.

Step-by-Step		
U	Enter the required advisory message. Typing errors cannot be corrected.	
	Note:	
	For example if you want to enter the third char- acter on a key: press the relevant key three times in succession.	
Save	Save the message.	
continue:		
6	Press the On-hook key to end the process.	
	Deactivating an advisory message	
Ø	Press the Talk key.	
Menu	Call the system menu.	
Absence Text OFF? OK	Select and confirm the menu item.	
6	Press the On-hook key to end the process.	

Sending/calling text messages

Messages can be sent internally to other handsets or telephones with display. These text messages can be selected and supplemented in part by you:

- 0 = Please callback
- 1 = Someone is waiting
- 2 = Appointment
- 3 = Urgent call
- 4 = Do not disturb
- 5 = FAX waiting
- 6 = Dictation please
- 7 = Please make copies
- 8 = Please make coffee
- 9 = Ready to depart

These text messages are standard texts and may have been changed in your communication system.

Step-by	/-Step		
		Send a text message	
	Ø	Press the Talk key.	
	Menu	Call the system menu.	
↓ ↑	Send Message? OK	Select and confirm the menu item.	
	Message to:	Enter the phone number for the required internal user.	
ΨŤ	Please callback Someone is waiting Or:	Select the required advisory message.	
łt	Enter message text OK	Select and confirm the menu item.	
		Enter the required text message. Typing errors cannot be corrected.	
		Note:	
		For example if you want to enter the third char- acter on a key: press the relevant key three times in succession.	
continue:			
	Send	Press the Display key.	
6		Press the On-hook key to end the process.	
		Opening an incoming text message	
		When your handset receives a text message, an advisory tone sounds and an advisory text is displayed. The "Message List" icon is displayed. The date and time of incoming text messages are based on the handset's internal clock. This should be adjusted if necessary (\rightarrow page 23).	
	\square	Press the "message list" key.	
	Msg. from: Mnu	Call the additional menu.	
↓ ↑	Text? OK	Select and confirm the menu item. The text message is displayed.	
	6	Press the On-hook key to end the process.	



Step-by-Step	
	Check for a new voice-mail message
either:	
	Press the message key.
or:	
Ø	Press the Talk key.
Messages received	
Menu	Call the system menu.
Display Messages? OK	Select and display menu item.
(']	Follow the user guidance system from this point on- wards.
6	Press the On-hook key to end the process.
	Calling an old message
	Old messages that have not been deleted cannot be displayed using the message key 🖾 . To call these messages, proceed as follows:
\bigotimes	Press the Talk key.
Messages received	
Menu	Call the system menu.
Display Messages? OK	Select and confirm the menu item.
↓ ок	Select the required message and confirm your selec- tion.
Msg. from: Mnu	Select the required message and call the additional menu.
↓ ↑ Text? OK	Select and confirm menu item.
<pre> <text> Mnu</text></pre>	Call the additional menu.
Time/date sent?	Select and confirm the menu item. The time of the message is displayed.
At: Mnu	Call the additional menu.
either:	
Call Sender?	Select and confirm the menu item. The sender is called back.



Select and confirm the menu item. The entry is deleted.

Press the On-hook key to end the process.

Caller list

If you are unable to answer an external and/or internal call, this call request is stored in a caller list. If you belong to a hunt group or group call group, these call requests are also stored.

Your handset can store up to 10 calls in chronological order. Every call is given a timestamp. The display starts with the latest call request still not called. When several calls are received from one caller, the number of calls is shown

During a call, you can save the other caller's phone number to your caller list.

Note:

If the service engineer has made the appropriate configuration, the phone numbers for all external answered calls are automatically saved.

Selecting a call request

Press the Talk key.

Call the system menu.

Select and confirm the menu item. The first call request is displayed.

Select a call request.

Step-by-Step			
	Calling back a caller		
Mnu	Call the menu.		
Call? OK	Select and confirm the menu item. The connection is set up.		
	Note:		
	If a connection is established, the user is auto- matically deleted from the caller list. Call re- quests for groups (hunt group/group call) are also deleted if a member of the group has set up the connection.		
	If the "Save number?" option is not displayed, all external incoming calls are automatically saved.		
	Adding a caller to the caller list		
	During a call, you can save the other party's phone number in your caller list, e.g. to remind you to call again later.		
Menu	Call the system menu.		
Save number?	Select and confirm the menu item. The caller's phone number is saved.		
	Deleting a caller from the caller list		
Ø	Press the Talk key.		
Menu	Call the system menu.		
Missed Call List?	Select and confirm the menu item. The first call request is displayed.		
	Select a call request.		
Mnu	Call the menu.		
Delete? OK	Select and confirm the menu item. The call is deleted.		
6	Press the On-hook key to end the process.		

Step-by-Step

Additional functions

Handset alarm clock function

When the alarm clock is activated, it rings every day at the set time. The alarm clock is deactivated during automatic number redial and when the room monitor function is active

Note:

Please note the following:

- First set the date and time. This sets the internal clock of the handset.
- Do not switch off the handset after you have made the settings, otherwise the date and time will be reset. The alarm clock would otherwise relate to an incorrect time setting.
- Check the date and time and reset from time • to time where applicable.

Activating the alarm clock

The handset is in idle status.

Open the menu.

Select and confirm the menu item.

Select and confirm the menu item.



Fix the setting.

Move the cursor down one line.

Enter the time, e. g. 19:05 = 1905.

Move the cursor down one line.

Setting the alarm signal melody.



>=

Save the settings.

The alarm clock is activated. 0





Deactivating the alarm clock

An appointment reminder call is signalled in the same way as an incoming call.

Press any key during an alarm call.

Deactivating the alarm clock

The handset is in idle status.

Open the menu.

Select and confirm the menu item.

Select and confirm the menu item.

Fix the setting.

Save setting.

Handset appointment reminder function

You can arrange for your handset to remind you of an appointment. Only one appointment can be set. The handset must be in idle status at the time of the appointment reminder. The appointment reminder function is deactivated during automatic number redial and when the room monitor function is active.

Note:

Please note the following:

- First set the date and time. This sets the internal clock of the handset.
- Do not switch off the handset after you have made the settings, otherwise the date and time will be reset. The appointment reminder function would otherwise be based on an incorrect time setting.
- Check the date and time and reset from time to time where applicable.

Step-by-Step		
	Activating the appointment reminder function	
	The handset is in idle status.	
Ě	Open the menu.	
Calendar/Clock	Select and confirm the menu item.	
Set Appoints.	Select and confirm the menu item.	
() On (Fix the setting.	
	Move the cursor down one line.	
61	Enter the date, e. g. 11 November = 1111.	
	Move the cursor down one line.	
61	Enter the time, e. g. 19:05 = 1905.	
	Move the cursor down one line.	
	Set the melody.	
Save	Save the settings.	
Ø	The appointment reminder function is activated.	
	Confirming an appointment reminder call	
	An appointment reminder call is signalled in the same way as an incoming call.	
	Press any key during the appointment reminder call.	
_	If you do not confirm the appointment reminder call, it will be stored in a missed dates list.	
	Deactivating the appointment reminder function	
	The handset is in idle status.	
Ě	Open the menu.	
Calendar/Clock	Select and confirm the menu item.	
Set Appoints.	Select and confirm the menu item.	
	Fix the setting.	
Save	Save setting.	

Step-by-Step		
	Displaying an unconfirmed appointment	
	If you have failed to confirm an appointment reminder call, a Display key is assigned the "Missed Appoint." function. This unconfirmed appointment must also be saved in a missed dates list.	
Missed Appoint.	Display an appointment.	
ОК	Open an appointment. The date and time of the uncon- firmed appointment are displayed.	
	Displaying an unconfirmed appointment and un- confirmed anniversaries	
	Any appointment reminder calls and anniversary calls you fail to confirm are stored in a missed dates list.	
È	Open the menu.	
Calendar/Clock OK	Select and confirm the menu item.	
Missed Dates OK	Select and confirm the menu item.	
	Select the unconfirmed appointment or an unconfirmed anniversary. The relevant information is displayed.	
	System appointment function	
	You can use your handset to enter a single appointment for the next 24 hours or an appointment that recurs on a daily basis.	
	When the appointment is due, your handset rings for approx. 20 seconds to remind you of your appointment.	

approx. 20 seconds to remind you of your appointment. The entered appointment appears on the display. This appointment call is deleted when you confirm it. Alternatively it is deleted automatically after it has been repeated 5 times at one minute intervals.

This function can also be called by entering the code (\rightarrow page 84).

Step-by	/-Step		
			Entering an appointment
		\bigtriangledown	Press the Talk key.
	Me	enu	Call the system menu.
↓ ↑	Service?	OK	Select and confirm the menu item.
↓ ↑	*46=Timed reminder on?	OK	Select and confirm the menu item.
Remind at (HHMM): Enter the required time. Note the required data formation MM); HH = two-digit hour set digits For example: 0905 for for 14.30 (= 2.30 p.m).		Enter the required time. Note the required data format: Appointment at (HH- MM); HH = two-digit hour setting mm = minutes, two digits For example: 0905 for 9.05 (= 9.05 a.m.) or 1430 for 14.30 (= 2.30 p.m).	
ΨŤ	ei One time only?	ther: OK or:	Select a menu item.
↓ î	Daily?	ок	Select and confirm the menu item.
	cont	nue:	Course the proting of
	Sa	ive	Save the settings.
		6	Press the On-hook key to end the process.
			Deleting/ checking entered appointments
		\bigtriangledown	Press the Talk key.
	Me	enu	Call the system menu.
1	Service?	OK	Select and confirm the menu item.
↓ ↑	#46=Timed reminder off?	OK	Select and confirm the menu item.
	Reminder at	nu thor:	Call the additional menu.
V 1	Delete?	OK or:	Select and confirm the menu item.
↓ ↑	End?	ОК	Select and confirm the menu item.
		•	Press the On-hook key to end the process.

Step-by-Step



Press the On-hook key. The appointment is confirmed.

The handset rings and the appointment is displayed.

Setting the room monitor

Confirming an appointment

Press the Talk kev.

This function enables a room to be monitored acoustically from another location. The handset should be at least 1 or 2 metres from the expected source of the sound. The handset dials a phone number you saved as soon as the volume in this room reaches a specific level. The called party can hear the sound in the monitored room when the call is answered.



- Please ensure that the number saved is not an external barred phone number and that an answering machine is not activated for the call number saved.
- The number saved here is used as a direct call number if the room monitor function is deactivated. The direct call number can be selected by activating the direct call key (→ page 8).



Attention:

- Direct call is not possible if the room monitor function is activated.
- The phone number must be changed when switching this function from room monitor to direct call if the call is to be transferred to different destinations.

A call received at a handset at which the room monitor function is activated is only signalled on the display. The ringer does not sound and the display and the keypad do not light up.

The handset operating time is significantly reduced when the room monitor function is activated.

Open the main menu of the mobile phone.



Select and confirm the menu item.

Additional functions



Save

Select and confirm the menu item.

Fix the setting.

Move the cursor down one line.

Open the input field for phone numbers.

Enter the required phone no. and correct individual characters as necessary using the "Delete" Display key.

Open the menu.

Select and confirm the menu item.

Move the cursor down one line.

Set the sensitivity level.

Save the settings. If the room monitor function is activated.

The "Off" key is used to deactivate the room monitor function.

Walkie-talkie mode

This function allows you to operate handsets outside the radio network.

Handsets cannot be used for calls in walkie-talkie mode. The range between the handsets involved is max. 300 m. The handset operating time is significantly reduced in this mode.

One of the following prerequisites must be met in order to operate handsets in walkie-talkie mode:

• The handsets used must be registered at the same base and have selected this base.

or:

• The handsets used must have set "Best Base".

or:

• The handsets used are not registered.

If one of these prerequisites is met, then all handsets that are within the handset's range and that have activated walkie-talkie mode are called.

Additional functions

Step-by	r-Step		
		Activating walkie-talkie mode	
	≥≣ or 争	Open the main menu of the mobile phone.	
	Family/Fun OK	Select and confirm the menu item.	
	Walkie-Talkie OK	Select and confirm the menu item. If the walkie-talkie mode is activated.	
		Deactivating walkie-talkie mode	
	OFF	The "Off" key is used to deactivate walkie-talkie mode.	
		Making and answering calls	
		Calling handset	
	Call	Send the call.	
		Called handset	
		The call is signalled by a ringing tone and a message on the display.	
	Silent	Deactivate the ringing tone. The call is signalled by a message on the display.	
		Press the Talk key or Speakerphone key.	
		The two handsets are connected to each other.	
		Note:	
		 The call lasts for just 20 seconds and must be answered. Although all handsets are called, a call can only be conducted between two of them. 	
	6	Press the On-hook key to end the call.	



Selecting a base

If your handset is registered at multiple bases, then you can set a specific base or the base with the best reception as the base to be used. The handset then switches automatically to this base.

Open the main menu of the mobile phone.

Select and confirm the menu item.

Select and confirm the menu item.

Select the required base and confirm. The selected base is ticked.



Telephone blocking

Telephone lock code programming

You can protect your handset against unauthorised access (thereby safeguarding personal data) by entering a 5-digit code to lock and unlock it.

To change a code, first enter the old code and then key in the new code twice.

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Enter the old PIN (5 digits, default "00000").

Enter the new PIN, e.g. 11111 (5 digits).

Repeat the new PIN.



Note:

If you have forgotten your PIN, contact your service engineer for help. He will be able to reset your PIN to "00000".

It is also possible to open your mobile phone from a central station, e.g. from the attendant terminal.

Step-by-Step	
	Locking/unlocking the handset
	You can lock your handset to prevent external dialling and programming, thereby preventing unauthorised use in your absence, for example.
	Prerequisite: You have defined a personal code or use the default code "00000".
	Locking the handset
Ø	Press the Talk key.
Menu	Call the system menu.
Changeover on? OK	Select and confirm the menu item.
<u>P</u>	Enter the PIN code (5 digits, default "00000").
6	Press the On-hook key to end the process.
	Note:
	Even though it is locked, you can still use your handset to answer external calls and make inter- nal calls. When an external connection is estab- lished, the following message appears on the display "Telephone Lock Active".
	Your handset can also be locked from a central station (\rightarrow page 81).
	Unlocking the handset
Ø	Press the Talk key.
Menu	Call the system menu.
Changeover off? OK	Select and confirm the menu item.
C.	Enter the PIN code (5 digits, default "00000").
6	Press the On-hook key to end the process.

Step-by-Step ি Menu Service? OK More features? OK *943=Telephone ΟK Lock? **R1** either: (**X** 🎝 or: (**#**-∞)

Central telephone lock/locking/unlocking other handsets

If you have the appropriate authorisation, you can lock and unlock other handsets to prevent unauthorised use.

If the user has locked his handset and has forgotten the individual password he has set, you can unlock the phone again using this function.

Press the Talk key.

Call the system menu.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the menu item.

Enter a user's phone number.

Lock the handset. The following appears on the display: "Telephone locked".

Unlock the handset. The following appears on the display: "Telephone unlocked".

Step-by	/-Step		
			Sy
			The dire
			Ca
		\bigtriangledown	Pres
	Me	enu	Call
	ei	ther:	
↓ ↑	Suppress call ID?	OK	Sele
		or:	
↓ ↑	Service?	OK	Sele
	*41=Temporary MNS?	OK	Sele
		or:	
↓ ↑	Service?	OK	Sele
	More functions?	OK	Sele
↓ ↑	#58=View callbacks?	OK	Sele
	cont	inue:	

System functions

The system functions can be called up via the menu of directly by entering codes.

Calling functions via the menu

Press the Talk key.

Call the system menu.

Select and confirm the function.

Select and confirm the menu item.

Select and confirm the function.

Select and confirm the menu item.

Select and confirm the menu item.

Select and confirm the function.



Press the On-hook key to end the process.

Calling functions via codes

Press the Talk key.

either:

or:



Enter code according to table (\rightarrow page 85).



Enter code according to table (\rightarrow page 85).

continue:



Press the On-hook key to end the process.

Functions and codes

Functions	Codes
Automatic call wait. term. on	* 1 490
Automatic call wait. term. off	# -> 490
Camp on tone OFF	*
Camp on tone ON	
Accept call waiting	★
Call caller list	
- Call	♯ -⊃ 82
- Save phone number	(★ □) 82
Advisory msg. on	* 1 69
Advisory msg. off	♯ -→ 69
DND on	* A 97
DND off	♯ -⊃ 97
UCD:	
- Log on	(*) 401
- Log off	# > 401
- Work on	* A 403
- Work off	# > 403
- Available	* A02
- Not available	♯ -∞ 402
- UCD night on	* 104
- UCD night off	H -> 404
- No. of calls	* 1405
Override (authorised telephone only)	★ △ 62
Call trace	* a 84
Send message	
- Send	* 1 68
- Sent messages	# -) 68

System functions

Functions	Codes
Conference:	
- on	★ ⊕ 3
- off	≡ > 3
Call charge display	* 🛱 65
Use speed-dialling number	★ ♀ 7
Change speed dialling	* 0 92
Toggling	★ □ 2
Tone dialling	* 🗘 53
Night answer on	* 0 44
Night answer off	# -> 44
Park	
- Parking a call	★ ⊕ 56
- Retrieve call	# > 56
Account code	★ ⊕ 60
Callback	★ ⊕ 58
View callbacks	
Suppress phone number	* 0 86
Temporary phone number (MSN)	* 0 41
Restore phone number	≡ 86
Ringing group on	★ ♪ 81
Hunt group on	* 0 85
Hunt group off	≡ 85
Control relay on	★ ♪ 90
Control relay off	₩-> 90
Change PIN	* 0 93
Network flash	★ ① 51
Changeover on	(★≏) 66
Changeover off	# -> 66
Tel. data service	★ ♪ 42

Functions	Codes
Timed reminder on	(¥∩) 46
Timed reminder off	(# →) 46
Door release ON	(★ ≏) 89
Door release OFF	₩-> 89
Door open	★ ♪ 61
Pickup group	★ ♪ 57
Pickup, directed	★ ♪ 59
Forwarding on	★ ♪ 1
Forwarding off	⋕ ⊸ 1
Trunk FWD on	★ ♪ 64
Trunk FWD off	♯ ⊸) 64
Central telephone lock	★ ♪ 943
Return to held call	★ ♪ 0

Appendix

Troubleshooting

Some malfunctions can be resolved without outside intervention. The following table provides a list of such malfunctions.

Error	Possible cause	Remedy
No display.	Handset not switched on.	Press the On-hook key until confirmation is re- ceived.
	Battery is empty.	Charge or replace the battery.
No reaction to key- stroke.	Keypad lock activated.	Press the hash key until confirmation is re-ceived.
De-crescendo tone se- quence during input.	An incorrect entry was made.	Repeat key sequence while watching the dis- play; where applicable, consult the operating instructions.
The line "Base n" flash- es (n= 1 - 4).	The handset is outside the base radio range; Radio signals too weak.	Come closer to the base radio range, change your position.
	Handset not regis- tered.	Register the handset.
	Intervals between syn- chronisation attempts are too long.	Switch off the handset and switch it back on again.
No ringer on the hand- set.	Ringer is deactivated.	Activate ringer.
Nothing audible during a call.	The left side of the con- trol key was pressed – the microphone and the receiver inset are muted.	Press the "Go Back" Display key to re-acti- vate the microphone and the receiver inset.
The following appears immediately after the Talk key is pressed:	Communication sys- tem is being used by other users.	Repeat call later.
Connect.		
No dial tone available; No calls can be made.		

Error	Possible cause	Remedy
The following, for ex- ample, appears:	Handset is blocked.	Remove the battery from the handset and
Base 1 Outgoing and incoming calls and activation/de- activation are not possi- ble.		then re-insert it (→ page 13).

Cleaning the handset

To clean the handset and the charging shell, simply wipe them with a damp or antistatic cloth; Never use a dry cloth.

Do not use abrasive cleaning agents!

Technical data

Communication system

Standards	DECT in accordance with ETSI TBR 6/10/22
Number of channels	120 duplex channels
Radio frequency range	1.88 GHz to 1.90 GHz
Duplex operation	Time duplex with a 10 ms frame length each
Channel configuration	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Voice encoding	32 kbit/s (ADPCM)
Range	Outdoors approx. 300 m Indoors approx. 50 m

Handsets

EU guidelines



89/336/EC "Electromagnetic Compatibility" 73/23/EC "Electrical Apparatus for Potentially Explosive Atmospheres"

Acoustic shock suppression: maximum sound pressure level in accordance with TBR10, Annex D

Operating times with fully charged battery

118 dB (A)

Permitted environmen-
tal conditions
for operation-10 °C to +40 °C
100 % relative humidity, splash resistant
(IP 64)Weight incl. battery
Dimensions excl. at-
tachment clip
(L x B x H)approx. 141 g
approx. 150 x 57 x 27 mm

Accessories

Charging shell

The S30807-K6718-X charging shell is used for charging the battery and storing the mobile telephone safely. Further information about this is available on request. Please contact your nearest Siemens sales office.

Power supply unit

The power supply unit is used for operating the charging shell. Only use the permitted C39280-Z4-C373 power supply unit.

Headset

Only recommended headsets may be used for the Gigaset active M mobile telephone.

The use of headsets with noise-absorbing features is recommended for noise levels of 75 dB (A) and over.

To connect the headset, remove the rubber seal and plug the connector into the port.

Replace the rubber seal once the headset has been disconnected from the mobile telephone. This guarantees acoustic features and enables hands-free talking.

Declaration of conformity

Your handset is supplied for use within a specific country, which is displayed on the underside of the device. Country-specific features must be observed.

The device complies with the basic requirements of the R&TTE Directive and therefore displays the CE symbol.

Extract from original declaration

"We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETE-COM ICT Services GmbH with the registration number "Q810820M" in compliance with ANNEX V of the R&TTE-Directive 99/05/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/05/EC is ensured."

Senior Approvals Manager

The Declaration of Conformity (DoC) has been signed. In case of need, a copy of the original DoC can be made available via the company hotline.

CE

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Device Serial Number:

Stamp of Approval:

Enter the following telephone numbers when passing on the device.

In the event of malfunction:

For sales queries:



This device has been manufactured in accordance with our certified environmental management system (ISO 14001). This process minimises energy consumption, the use of primary raw materials and waste production.

1P A31003-G1531-C102-1-7619

These operating instructions are also available on the Internet at www.hipath.com under "Download".

The information in this document contains only general descriptions and features that may not always apply as described in specific cases or that may change as a result of the further development of the products.

The required features are only binding if they are expressly agreed when the contract is signed.