

SIEMENS

HiPath 3000 HiPath AllServe Hicom 150 E/H

**optiPoint Attendant
optiPoint/optiset as Attendant Console**

Operating Instructions



Before You Begin

These operating instructions describe the telephone configured as a "optiPoint Attendant" attendant console on your HiPath 3000/HiPath AllServe.

The optiset E standard, optiset E advance plus/comfort, optiset E advance conference/conference, optiset E memory, optiPoint 500 basic, optiPoint 500 standard and optiPoint 500 advance system telephones can be configured as a optiPoint Attendant telephone.

These operating instructions describe only specially configured functions. For information on standard telephone functions, please refer to the operating instructions for your telephone.

You may find that some functions you wish to use are not available on your telephone. This may be due to one of the following reasons:

- The function has not been configured for your telephone - address any questions to Customer Support.
- Your communications platform does not support this function - contact your Siemens sales representative to upgrade your system.

How to Use These Operating Instructions

Step by Step



+ or -

Program/Service

Speaker

Start conference?

Display contrast?

You will find a graphic representation of the steps in logical sequence in the left column. Below is an explanation of the symbols:

- Lift the handset (off-hook).
- Replace the handset (on-hook).
- Conduct a call.
- Enter a telephone number or code.
- Enter the code.
- Press volume controls on the telephone.
- Press the key.
- Press the illuminated key.
- Press the flashing key.
- The option appears on the screen.
Press the ☐ key to confirm your selection.
- Search for an option.
Press the keys until the option appears on the screen.
Then press the ☐ key to confirm your selection.

optiPoint Attendant Faceplate

The feature keys on the optiPoint Attendant system telephone have the following default assignments and can be given different assignments by the service technician, if necessary.



Turn night answer mode on and off → page 18.

Open the internal phone book → page 14.

Find out how many calls are waiting → page 19.

Join a call in progress → page 19.

Place a party on hold → page 20.

First external call (incoming or outgoing) → page 7, → page 9, → page 13.

Second external call (incoming or outgoing) → page 7, → page 9, → page 13.

Release a call → page 12 or establish a connection → page 16.

You can also modify or program the key assignments yourself (refer to the telephone operating instructions). In order to retain the functionality of the optiPoint Attendant, it is advisable not to change the key assignments (exception: disconnect key → page 17).

You can increase the number of feature keys (especially internal repdial keys) for the optiPoint Attendant by adding **key modules** or **busy lamp fields** (configurable by the service technician, not for U.S.). Refer to the following table:

Total Keys	16	32	48	64	90	106	122	180	196	212
Number of key modules	1	2	3	4	–	1	2	–	1	2
Key module keys	16	32	48	64	–	16	32	–	16	32
Number of busy lamp fields	–	–	–	–	1	1	1	2	2	2
Busy lamp field keys	–	–	–	–	90	90	90	180	180	180

By connecting the maximum of two key modules and two busy lamp fields, you can provide a visual busy indication for up to 212 internal repdial keys (with internal station numbers).

↓ **Basic Functions**

Answering Calls.....6

Internal calls 6

External calls 7

Recall..... 8

Intercept 8

Using Call Waiting 9

Accepting a second internal call 10

Ending the Current Call.....12

Making Calls.....13

Making internal calls 13

Making external calls..... 13

Dialing from the Internal Phone Book 14

Transferring a Call.....16

...after a speaker call (announcement) to a group 16

Basic Key Functions18

Using night answer 18

Displaying Number of Waiting Calls/
Overload 19

Busy Override - Interrupting a Call 19

Placing External Calls on Hold..... 20

Using Other Functions.....21

↓ **Special Functions**

Releasing a Busy Trunk22

**Transferring or Switching an
Undialed External Trunk.23**

Toll Fraud Monitoring24

Call Detail Recording CDR25

CDR per Station (Not for U.S.) 26

CDR per Trunk (Not for U.S.) 27

CDR Central (Not for U.S.) 28

Call Charge Factor (Not for U.S.) 29

ISDN Unit (Not for U.S.) 30

Currency Designation
(optiset E memory Only, Not for U.S.) 31

Call Log 32

CDRA Pay Phone (Not for U.S.) 33

↓ **All About Your Telephone**

Documentation.....34

Ordering Operating Instructions (Not for U.S.) 34

Index35

Step by Step

Answering Calls

There are several different types of incoming calls including internal calls, external calls and recalls.

Internal calls

You receive internal calls from other users within the communications platform. When you receive an internal call, your phone rings with a single-tone sequence and the internal party's station number or name is displayed on your screen.

US:Call from: (station no. or name)
UK:From: (station no. or name)

Sample display

If internal repdial keys/DSS keys are configured on your optiPoint Attendant, you can also accept a call from a party who is assigned to this internal repdial key/DSS key by pressing the key.

The LED on the internal repdial key/DSS key displays the following operating states:

- LED off:
The internal party is available.
- LED illuminated:
The internal party is busy.
- LED flashing rapidly:
The internal party is calling you.
- LED flashing slowly:
The internal party is on hold.

To accept an internal call:

Lift the handset.



or

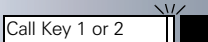


Press the rapidly flashing internal repdial key/DSS key. The LED on the key lights up continuously. Speakerphone mode is activated and the speaker key lights up. You can now talk to the internal party directly without lifting the handset. Lifting the handset deactivates speakerphone mode.

Step by Step

US:Call from: (station no. or name)

UK:From: (station no. or name)



External calls

You receive external calls from all parties who are not calling from within your communications platform. When you receive an external call, your telephone rings with a dual-tone sequence and the LED on Call Key 1 or Call Key 2 starts flashing rapidly. The external party's phone number or name is displayed on the screen.

Sample display

The two keys labeled "Call Key 1" and "Call Key 2" are configured on your optiPoint Attendant. They give you information about the status of external calls, and you can use them to answer external calls.

The LEDs on the call keys display the following operating states:

- LED off:
No external call is pending.
- LED illuminated:
You are speaking to the external party.
- LED flashing rapidly:
An external party is calling you.
- LED flashing slowly:
The external party is on hold.

To accept an external call:

Lift the handset.

Press the rapidly flashing "Call Key 1" or "Call Key 2". The LED on the key lights up continuously. Speakerphone mode is activated and the speaker key lights up. You can now talk to the external party directly without lifting the handset.

To deactivate speakerphone mode, lift the handset.

Step by Step

US:Recall: XXX

UK:Recalling: XXX

or

US:Recall: XXX

UK:Recalling: XXX

busy internal

Diverted: XXX

invalid entry

Recall

If you were unable to transfer a call → page 16, after a short period of time you receive a recall from the party you were trying to reach.

- You receive a recall:
- immediately, if you made a mistake,
 - forty-five seconds after the transfer, if the party you were trying to reach does not answer,
 - if you forgot about a parked party.

When you receive a recall, your phone rings with a rapid single-tone sequence. The recall appears on the screen.

As soon as you accept the call, the reason for the recall appears briefly on the screen. The screen then returns to the default display.

Intercept

Your optiPoint Attendant telephone can be configured as an intercept position (ask your service technician). When users forget switched or parked calls, or if they do not answer these calls, the system forwards the calls to the intercept position (your telephone) after a certain period of time.

When you receive an intercepted call, your telephone rings with a rapid single-tone sequence. The intercept appears on the screen.

When you answer the call, the screen briefly displays the cause of the intercept and then returns to the default display.

Step by Step

Using Call Waiting

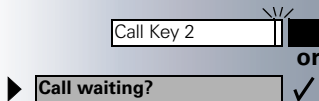
While engaged in a telephone call, you remain available to another caller. You are notified of a waiting call by a signal tone. Additionally, the LED on one of the Call Keys or redial keys (if programmed) lights up. You can either ignore the second call or accept it. If you answer the second call, you can either end the first call → page 12 or place the first call on hold and return to it later.

Accepting a second external call

...when an external call is in progress:

For example, "Call Key 1" is illuminated because you are engaged in an external call. "Call Key 2" starts flashing rapidly when a second external call is received. You hear a signal tone.

Press the rapidly flashing "Call Key 2".



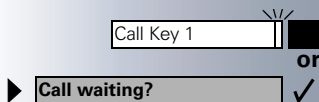
Select and confirm.

You are now connected to the second external party, and "Call Key 2" lights up. The first external party automatically goes on hold, and "Call Key 1" starts flashing slowly.

...when an internal call is in progress:

The redial key of the internal party to whom you are speaking (if programmed) lights up continuously. When the second external call is received, "Call Key 1" starts flashing rapidly. You hear a signal tone.

Press the rapidly flashing "Call Key 1".



Select and confirm.

You are now connected to the external party, and "Call Key 1" lights up continuously. The internal party automatically goes on hold and the redial key assigned to this party (if programmed) starts flashing slowly.

Step by Step

Accepting a second internal call

...when an external call is in progress:

For example, "Call Key 1" is illuminated because you are engaged in an external call. When the second internal call is received the repdial key assigned to the internal party (if programmed) starts flashing. You hear a signal tone.

Press the rapidly flashing internal repdial key/DSS key (if programmed).

Select and confirm.

You are now connected to the internal party and the internal repdial key/DSS key lights up. The external party automatically goes on hold and "Call Key 1" starts flashing slowly.

...when an internal call is in progress:

The repdial key of the internal party to whom you are speaking (if programmed) lights up continuously. When the second internal call is received the repdial key assigned to the calling internal party (if programmed) starts flashing. You hear a signal tone.

Press the rapidly flashing internal repdial key/DSS key (if programmed).

Select and confirm.

You are now connected to the internal party and the repdial key/DSS key lights up. The first internal party automatically goes on hold, and the repdial key assigned to this party starts flashing slowly.

Ending second call and resuming first call

Press the key.

Confirm.

Name

or

Call waiting?

Name

or

Call waiting?

Release

or

Quit and return?

or

Return to held call?

Step by Step



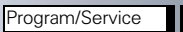
or



Switching to the party on hold (toggle)

Press the slowly flashing "Call Key" or "Name key". The LED lights up.

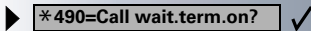
Select and confirm.



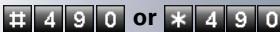
and



or



or



Deactivating and reactivating call waiting

You can deactivate or reactivate call waiting to determine whether a second call → page 9 will be signaled on your telephone (automatic camp-on) while you are engaged in a call.

Press the key. The LED lights up

Select and confirm.

Enter the code for "off" or "on".

Step by Step



or



or



Ending the Current Call

Replace the handset.

Press the key.

Press the key. The LED goes out.

The LED on the "Call Key" or "Name key" (if programmed) goes out.

 If a caller is still on hold or was not yet transferred, you are alerted to this party by a recall → page 8.

Step by Step

Making Calls

Making internal calls

Name



Press the internal repdial key (if programmed). The LED lights up.

or



Enter the internal station number.

This activates the speakerphone, and the Speaker key lights up. You can now talk to the internal party directly without lifting the handset.

Lifting the handset turns off the speakerphone.

Making external calls

Call Key 1 or 2



Press the key. The LED lights up.



Enter the number of the external station.

or



Enter the external code and the number of the external station.

This activates the speakerphone, and the Speaker key lights up. You can now talk to the external party directly without lifting the handset.

Lifting the handset turns off the speakerphone.



Your system may also be programmed so that you have to press the Internal key before you dial an internal number.

In this case, you do not have to dial an external code before dialing the number of the external station (Prime Line on; contact Customer Support).

Step by Step

Phone Book

Scroll Next? ✓
or

▶ Scroll Previous? ✓
or
[Keypad Icon]

If applicable

▶ Delete Character? ✓

If applicable

▶ Delete Line? ✓

▶ Call? ✓

Dialing from the Internal Phone Book

The internal phone book contains all the internal station numbers and central speed dialing numbers to which a name has been assigned.

Prerequisite: names must be assigned to station numbers stored in the system.

Press the key.

The first entry appears on the screen.

optiset E standard, advance plus/comfort, advance conference/conference:

Press the "OK" dialog key to display additional entries.

Select and confirm.

Enter the name you want to find, or just the first few letters, from the keypad. The system searches for the name.

Briefly press the key on the keypad as often as needed, depending on the position of the letter on the keypad (first, second, third, or fourth position).

For example, press the digit 7 three times for "R" or press the digit 3 twice for "E".

The first name beginning with the entered letter appears.

Enter the next letter the same way and repeat the procedure.

If no entry matching the entered letters is found, you hear a short beep.

Press the 0 key to enter a space.

Press the 1 key to automatically display the first entry in the phone book.

The "*" and "#" keys have no function.

Select and confirm. The last letter entered (other than the first letter) is deleted.

Select and confirm. All the letters entered are deleted. The first entry in the phone book again appears on the screen.

Select and confirm.

Step by Step

A **B** **C**

↓ ↑

←

DIAL or ←

optiset E memory telephone:

Enter the name you want to find, or just the first few letters, using the alphanumeric keyboard. With each letter you enter, you narrow the search. Up to five of the names found appear on the screen.

If the name you are looking for is listed, highlight it (black square appears at the beginning of the line).

Delete the last few characters one by one (on optiset E memory only).

Press the key.

Step by Step

Name

or

US:Consult? ✓

UK:Enquiry? ✓



or

Release

or

▶ Transfer? ✓



or

Release

Transferring a Call

If the calling party would like to speak to another user, you can call the third party and perform a call transfer.

Press the internal redial key/DSS key (if programmed). The LED lights up.

Confirm.

Enter the station number of the desired telephone → page 13.

If applicable, announce the call.

Replace the handset.

Press the key.

Select and confirm.

Speed transfer:

If this function has been configured (contact Customer Support), you can also perform a speed transfer.

During the call, enter the phone number of the desired party → page 13.

When you end your call, the system dials the phone number and connects the two parties.

Replace the handset.

Press the key.

...after a speaker call (announcement) to a group

If this function has been configured (contact Customer Support), you can use a speaker call (announcement) to announce a call in progress to a group of users.

After a member of the group has accepted the call request, you can transfer the waiting party.

Step by Step

US:Consult? ✓
UK:Enquiry? ✓

Program/Service

► *80=Speaker call? ✓

or
* 8 0



or

Release

or

► Transfer? ✓

Prerequisite: you must be engaged in a call.
Confirm. The other party is placed on hold.

Press the key. The LED lights up.

Select and confirm.

Enter the code.

Enter the group's station number.

Announce the call.
When a member of the group accepts the call, you are connected to this party.

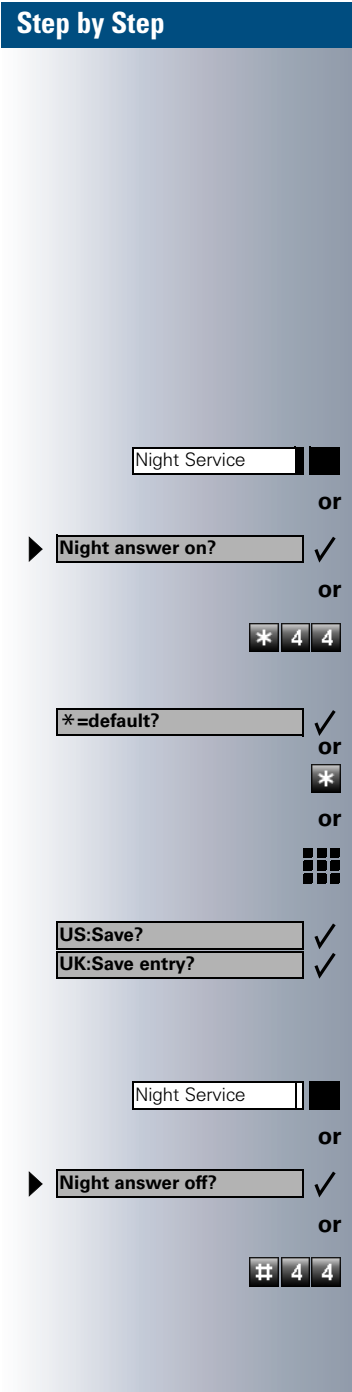
Replace the handset.

Press the key.

Select and confirm.

➡ If the party you would like to consult is busy and you have set up the disconnect function on a key (refer to the telephone operating instructions), you can press this key to return immediately to the dialing status and dial another number for a consultation call. The first party continues to be on hold.

If a connection is not set up between the other two parties within forty-five seconds, the call from the original party is returned to you (= re-call).



Basic Key Functions

Using night answer

When night answer mode is active, for example during a lunch break or after office hours, all external calls are immediately forwarded to a specific internal telephone (night station). The night destination can be defined by Customer Support (standard night answer) or by you (temporary night answer).

Activating night answer:

Press these keys. The LED lights up.

Select and confirm.

Enter the code.

Confirm (= standard night answer).

Enter the code (= standard night answer).

Enter the destination station number (= temporary night answer).

Confirm.

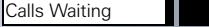
Deactivating night answer:

Press the illuminated key. The LED goes out.

Select and confirm.

Enter the code.

Step by Step


 Calls Waiting

Displaying Number of Waiting Calls/Overload

Press the key.

The number of waiting external calls appears on the screen.

If you are already engaged in a call and the number of waiting calls exceeds a certain threshold value (overload; contact Customer Support), the LED on the key indicates overload.

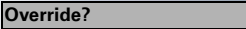
- LED off:
No callers are waiting.
- LED is flashing slowly:
The number of calls waiting has reached the pre-defined threshold value.
- LED is flashing rapidly:
The threshold value has been exceeded (overload).

Busy Override - Interrupting a Call

Prerequisite: you must have dialed an internal number and you must hear a busy signal. You urgently need to reach the called party.


 Override

or



 Override?


or



Press these keys. The LED lights up.

Select and confirm.

Enter the code.

The called party and the other party hear a warning tone every two seconds.

If the called party has a system telephone with a display, the message "Override: (station no. or name)" appears on the screen.

You can begin speaking immediately.

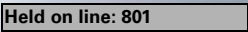
Step by Step

Placing External Calls on Hold

On your telephone, you can place external calls on hold and rejoin them later. Other parties can also pick up the call on the assigned line.



Press the key. "Call Key 1" or "Call Key 2" starts flashing slowly.



A message identifying the held line appears (for example, 801); make a note of the line number. If a trunk key has been assigned, the LED flashes slowly.

If applicable



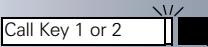
or



Replace the handset or press the key. Depending on the configuration, this may be necessary so that other team stations can also answer the held call.

To pick up a held call

Prerequisite: one or more calls must be on hold. The telephone must be idle.



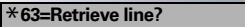
Press the slowly flashing Call Key 1 or Call Key 2.

or

If more than two calls are on hold, use the procedure below to pick up the held calls.



Press the key. The LED lights up



Select and confirm.

or



Enter the code.



Enter the noted line number.

Step by Step

Using Other Functions

The following are functions that you will frequently need on the Hicom Attendant C telephone.

Because you can also use these functions from any other system telephone, these instructions will simply refer to the relevant section in the operating instructions for your telephone.

- Place speaker call to a colleague
- Place call to second station (consultation hold)
- Park a call
- Conduct a conference
- Activate functions for another telephone
- Lock another telephone to prevent unauthorized use
- Display call charges for your telephone (not for U.S.)
- Display call charges for another telephone (not for U.S.)

Step by Step

Releasing a Busy Trunk

If this function has been configured (contact Customer Support), you can release busy external trunks. Active calls on that trunk are disconnected. The trunk is free again and can be used for other external calls.

Program/Service

Press the key. The LED lights up.

▶ *43=Release trunk? ✓
or

Select and confirm.

* 4 3

Enter the code.

Next? ✓

Select the desired trunk.

Confirm (optiset E standard, advance plus/comfort, advance conference/conference).

or

↓ ↑

Select a trunk (optiset memory).

▶ Release? ✓

Select and confirm.

Step by Step

Transferring or Switching an Undialed External Trunk

You can provide an undialed trunk for an internal party who does not have the necessary class of service for outgoing external connection setup. This party can then set up an external connection.

Prerequisite: you must be conducting a call with a user who does not have the correct class of service.



Transfer trunk?



Select and confirm.

The waiting party can now set up the external call independently. Dial the external code and the external number.

Your system may also be programmed so that you do not have to dial an external code before dialing the number of the external station (Prime Line on; contact Customer Support).

Step by Step

Toll Fraud Monitoring

If a predefined period of time (set by the service technician) is exceeded during an ongoing external - external call, a message to that effect appears on the display:

Time exceeded

▶ Clear Error Message ✓

Select and confirm.

You can view the trunks affected on your screen and release those trunks, if necessary.

Select the desired trunk.

Next? ✓

Confirm (optiset E standard, advance plus/comfort, advance conference/conference).

or

↓ ↑

Select a trunk (optiset memory).

▶ Release? ✓

Select and confirm.

Step by Step

Call Detail Recording CDR

You must first start system administration in order to activate some of the call detail recording functions. You can start either "US:User Options UK:System admin.-User." or "US:Systemadmin. charging UK:System admin.-Charges", depending on your class of service (which is defined by the service technician).

Starting system administration:

Press the key. The LED lights up.

Select and confirm.

Enter the code.

Enter user name.

- The service technician can change the user name for "US:User Options UK:System admin.-User" = "*95" = default.
- The service technician defines the user name for "US:Systemadmin. charging UK:System admin.-Charges" and notifies you of it.

Confirm your entry.

Enter password.

(Necessary only if you or the service technician defined a password.).

 If you are starting system administration for the first time, do not enter a password. Just press  to accept the Identification prompt. Exception: You should enter a password only if your service technician has already set one up for you.

The system prompts you to enter a password (up to sixteen characters), but this is not obligatory. In either case, press  to confirm.

Once you have entered your password, you must enter it again.

Please make a note of your password, because not even your service technician can determine the password later on.

Confirm your entry even if you did not enter a password.

System administration is started and the available functions appear on the screen.

Program/Service

▶ **US: *95=System admin?** ✓

▶ **UK: *95=System features?** ✓

or

* 9 5

A B C

user: XXX ✓

A B C

US:Identification: XXX ✓

UK:Ident/Password: XXX ✓

Step by Step

 You can also carry out the system administration functions during a call. Once you have started system administration, no further access to system administration is possible.

To end system administration

You can cancel system administration at any time. The system discards any unconfirmed entries or changes.

Press the key. The LED goes out.

CDR per Station (Not for U.S.)

You can display the call charges that accrue for each telephone as a monetary amount and also delete them if necessary.

If a printer is connected to the V.24 interface, you can also print the call charges.

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

or

Enter the code (for "US:User Options UK:System admin.-User").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

✓

Displaying and canceling call charges per station:

Confirm.

or

Enter the code.

► ✓

Follow the user prompts on the screen (select station, if desired clear call charge display).

or

► ✓

Printing call charges for all stations:

Select and confirm.

or

Enter the code.

✓

Confirm your entry.

✓

Step by Step

CDR per Trunk (Not for U.S.)

You can display any call charges incurred as monetary amounts for each trunk to the carrier; you can also cancel this display.

If a printer is connected to the V.24 interface, you can also print the call charges.

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

or

Enter the code (for "US:User Options UK:System admin.-User").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

✓

Confirm.

or

Enter the code.

► ✓

Follow the user prompts on the screen (select trunk, if desired clear call charge display).

or

► ✓

Select and confirm.

or

Enter the code.

✓

Confirm your entry.

✓

Printing call charges for all trunks:

Step by Step

CDR Central (Not for U.S.)

If a printer is connected to the V.24 interface, you can print the call data of external connections. You can customize the call data output to your particular preferences.

Prerequisite: you must have started system administration → page 25.

▶ ✓

✓

or

Select and confirm.

Confirm.

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

▶ ✓

or

▶ ✓

▶ ✓

or

▶ ✓

or

▶ ✓

or

▶ ✓

or

...

Select and confirm.

Enter the code.

or

▶ ✓

Enter the code.

Select and confirm.

▶ ✓

or

▶ ✓

or

▶ ✓

or

▶ ✓

or

or

Select and confirm.

Enter the code.

Step by Step

Call Charge Factor (Not for U.S.)

To display call charges as a monetary amount, you can define an optional factor by which the accumulated metering pulses are multiplied (price per metering pulse). You can determine this factor for each trunk group (for external code 0, for example).

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

or

Enter the code (for "US:User Options UK:System admin.-User").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

+ or -
or

Select trunk group:
Press these keys.

✓

Confirm.

or

Enter trunk group directly and
confirm your entry.

✓

✓

*
or

Enter the code.

► ✓

Select and confirm.

Enter a factor.

If applicable

Delete the last few characters one by one (on optiset E memory only).

✓

Confirm your entry.

✓

Step by Step

ISDN Unit (Not for U.S.)

Depending on the configuration, it may be necessary to adapt the ISDN unit of the system to an ISDN trunk to display the call charges as a monetary amount. The ISDN unit supplied by the network depends on the carrier.
You can determine this unit for each trunk group (for external code 0, for example).

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

Enter the code (for "US:User Options UK:System admin.-User").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

+ or -

or

✓

Confirm.

Enter trunk group directly and confirm your entry.

✓

✓

Enter the code.

or

► ✓

Select and confirm.

Enter a unit.

If applicable

Delete the last few characters one by one (on optiset E memory only).

✓

Confirm your entry.

✓

Step by Step

Currency Designation (optiset E memory Only, Not for U.S.)

To display the call charges as a monetary amount, you can enter a currency designation which can be up to three characters long.

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

or

Enter the code (for "US:User Options UK:System admin.-User.").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

Enter the code.

or

✓

Confirm.

Enter a currency.

If applicable

Delete the last few characters one by one.

or

Deleting the currency designation:

► ✓

Select and confirm.

► ✓

Confirm your entry.

✓

✓

Confirm your entry.

✓

✓

Step by Step

Call Log

If a printer is connected to the V.24 interface, the system logs all incoming external ISDN calls. You can disable log printing.

Prerequisite: you must have started system administration → page 25.

▶ 1.. CDR ✓

Select and confirm.

7 On Call Arrival ✓

Confirm.

1 4 7

Enter the code (for "US:User Options UK:System admin.-User").

or

1 7

Enter the code (for "US:Systemadmin. charging UK:Sys-tem admin.-Charges").

*

Enter the code.

or

*=Change ✓

Confirm.

▶ 0=No ✓

Select and confirm.

or

▶ 1=Yes ✓

or

0 or 1

Enter the code (No or Yes).

US:Save ✓

Confirm your entry.

UK:Save entry ✓

Step by Step

CDRA Pay Phone (Not for U.S.)

When a user terminates a chargeable call (for example, from a pay phone), the call charges can be displayed either on your own telephone or a different telephone (see operating instructions for the telephone; display call charges).

Prerequisite: you must have started system administration → page 25.

► ✓

Select and confirm.

✓

Confirm.

or

Enter the code (for "US:User Options UK:System admin.-User").

or

Enter the code (for "US:Systemadmin. charging UK:System admin.-Charges").

+ or -

Select the station whose charges you want to display: Press these keys.

or

✓

Confirm.

or

Enter a station directly and

✓

confirm your entry.

✓

*

Enter the code.

or

► ✓

Select and confirm.

Enter the station on which you want to display the charges.

If applicable

Delete the last few characters one by one (on optiset E memory only).

✓

Confirm your entry.

✓

Documentation

Ordering Operating Instructions (Not for U.S.)

Additional copies of these operating instructions can be ordered from the Siemens sales department:

- Printed copy, order number A31003-H1012-C116-*-7619 (also available in other languages),
- On CD in HTML and PDF format, order number P31003-H1012-C130-*-6Z19 (7 languages included).



Contact System Support for information and ordering instructions.

Operating Instructions in the Internet

You can download these operating instructions as a file from the Internet:
<http://www.hipath.com>

The operating instructions are available in PDF format. To read them, you need the Adobe Acrobat Reader, which is available free of charge.

To download files from the Internet you need a computer with Internet access and a Web browser such as Netscape Communicator or Microsoft Internet Explorer.

Index

A

assignment of feature keys	3
automatic camp-on	
deactivating/reactivating	11
automatic line seizure	13

B

busy lamp field	3
busy override	19

C

call	
call transfer after announcement	16
external	6
internal	6
placing on hold	20
retrieving held call	20
speed transfer	16
transferring	16
call charge factor	29
call charges	
central	28
displaying on a different telephone	33
for another telephone	21
for your telephone	21
per station	26
per trunk	27
call log	32
call waiting	
accepting	9, 10
deactivating	11
deactivating/reactivating	11
external	9
internal	10
reactivating	11
calls in queue	19
calls, answering	6
CDR	25
chargeable calls	21
conference	21
consultation hold	21
Currency	31

D

dialing	
external calls	13
from the internal phone book	14
internal calls	13
dialing/making external calls	13
dialing/making internal calls	13
disconnect function	17
disconnect key	17

E

ending a call	12
external calls	7

F

feature key assignment	3
------------------------------	---

H

HTML format	34
-------------------	----

I

intercept	8
internal calls	6
internal phone book	14
ISDN unit	30

K

key	
Call Key	7
Internal key	13
internal redial key/DSS key	6
key module	3
keys	
feature keys	3
keys, programming	3

L

LED	
Call Key	7
internal redial key/DSS key	6

N

Night Service 18

O

operating instructions

 HTML format 34

 ordering 34

 PDF format 34

operating steps 2

overload 19

P

park a call 21

pay phone 33

PDF format 34

phone book, internal 14

placing a call on hold 20

Prime Line on 13, 23

R

recall 8, 17

release 20

release trunk 22

S

second call

 accepting 9

speaker call 21

speed transfer 16

switch trunk 23

symbols 2

system administration

 ending 26

 password 25

 starting 25

system telephone lock 21

system telephone lock, activating/deactivating 21

T

telephone lock, system 21

Toggle 11

toll fraud monitoring 24

transfer 16

transfer (call) 16

 after announcement 16

transfer trunk 23

transferring a call 16

trunk transfer 23

U

undialed trunk 23

user name, system administration 25

W

waiting calls 19



1P A31003-H1012-C108-3-7619

The information in this document contains general descriptions of the technical options available, which do not always have to be present in individual cases.

The required features should therefore be specified in each individual case at the time of closing the contract.